



Volunteer FAQ's

What are the requirements for volunteering?

The minimum age to volunteer for this event is 18. Volunteers must be residents of the Rio Grande Valley and the surrounding communities.

What kind of positions do you have and will I get paid?

All volunteer positions focus on “front of the house” roles. We do not have any production positions for volunteers. Roles fall in the following categories: *General Access * Venue Access * Guest Services * Hospitality. All roles are unpaid.

How long are the shifts?

There are two 4 hour shifts, and there are two 5 hour shifts.

What is it like to volunteer?

Most jobs are mobile and require standing or walking for extended periods of time. Make sure you are up for this. We will greatly depend on volunteers to follow through with their commitment.

What are the perks?

Volunteering gets you a two day pass into the festival, plus a limited edition Volunteer t-shirt.

What's the timeline?

The online application will be posted in early January. All applications are reviewed and qualified candidates will be contacted by a recruiter to discuss opportunities. The bulk on hiring will be done by mid February.

If I'm selected, then what?

You'll receive emails with assignment information, logistical details, schedules, etc. You must have a valid email address that you check often.

Will I be trained to perform my job?

Yes! All volunteers will be required to attend a pre-event orientation the week of the event. We will also send information about your role. To succeed in your role, you should review all materials prior to arriving to your shift. At the festival, there will be leaders assigned to each team. They will be able to provide direction and answers to your questions.

Are you ready to sign up?

A quick overview of the process:

- Each individual must have a unique, valid email address which is checked often. Be sure to check your junk mail/spam folder and mark emails from us as a “safe sender.”

Thank you! We look forward to working with you. Questions: email: catiahernandez@aol.com.

Thanks,
The Volunteer Team